

STANDARDS FOR Provisional Providers

Optum TERM providers who are licensed in their discipline less than three years at the time of credentialing are placed on Provisional Status. Provisional Providers are required to complete specific requirements to provide therapy and to complete evaluations for Child Welfare Services and the Juvenile Court. Our purpose is to ensure that clients receive treatment that is ethical and appropriate and the evaluations are completed in a fair, objective and appropriate manner in both Court-ordered and voluntary, CWS and Juvenile Probation cases. The results of every treatment plan and evaluation must meet Court expectations, with the understanding that Court testimony may be required of the Provisional provider. Please give careful attention to each of the following standards:

1. Optum TERM Provisional providers are required to be on Provisional status until they have been independently licensed for three years. Providers placed on Provisional Status due to disciplinary action are on Provisional Status for three years or a length of time determined by the Credentialing Committee.
2. Optum TERM Provisional providers are required to receive six (6) hours of consultation each year with an Optum TERM contracted provider. This is prorated by the date the Provisional provider is contracted with Optum TERM. Optum TERM Team staff may communicate as needed with the consultant.
3. Optum TERM Provisional providers are required to obtain each year six (6) CEU hours of training in topics that directly pertain to the treatment or evaluation of clients involved in the CWS or Juvenile Forensic Systems. This is prorated by the date the Provisional provider is contracted with Optum TERM.
4. Provisional Providers shall not supervise TERM Interns nor shall they be consultants for other Provisional Providers.
5. Provisional Providers shall not accept referrals of or treat CWS cases designated as "High Risk".

Consultants are required to:

1. be a full status provider in good standing on Optum TERM's panel
2. be approved for the specialties relevant to the case at hand
3. be licensed in the Provisional Provider's respective discipline
4. provide the Provisional provider with specific information regarding the Dependency and the Juvenile Court system and the role of the evaluator in these systems,
5. provide information about relevant national and professional standards for therapy and court ordered evaluations
6. discuss the limits of the Provisional provider's special expertise in a particular case
7. review and be familiar with all sections of the Optum provider Agreement and the *TERM Handbook*.

Documentation of the dates, number of hours and content of consultations will be requested and submitted to Optum Provider Services upon request. Consultant documentation is required to include the following:

1. Date of consultation
2. Length of consultation
3. Content of consultation

The Provisional Provider will be required to submit to Optum Provider Services upon request:

1. Consultation documentation
2. Copies of CEU certificates totaling six hours of training in topics that directly pertain to the treatment or evaluation of clients involved in the CWS or Juvenile Forensic Systems.

If the Provisional provider does not submit the documentation as required, disciplinary action up to and including termination may occur.