

OPOH Summary of Changes – January 2026

SECTION	REVISION	WHAT HAS CHANGED (Section page number in parenthesis)
Cover Page	N/A	
Table of Contents	N/A	
Section A: Systems of Care	N/A	
Section B: Compliance & Confidentiality	N/A	
Section C: Accessing Services	01.22.26	<p>Updates to the <i>Referral Process for Strength-Based Case Management (SBCM) and Assertive Community Treatment (ACT) Services</i> (C33-34)</p> <p>Removal of long term care detailed information and replacement with link to the Long Term Care/ SNF handbook on the Optum Website. Long Term Care/ SNF Handbook</p>
Section D: Providing Specialty Mental Health Services	01.15.26	Reformatting- Moved SOC related information to make it more clear for providers whether information applied to only one SOC.
Section E: Integration with Physical Healthcare	N/A	
Section F: Beneficiary Rights, Grievances, Appeals	N/A	
Section G: Quality Improvement	N/A	
Section H: Cultural Competency	N/A	
Section I: Management Info System	N/A	
Section J: Provider Contracting	N/A	
Section K: Provider Issue Resolution	N/A	
Section L: Practice Guidelines	N/A	

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Section M: Staff Qualifications	N/A	
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Section N: Data Requirements	01/15/2026	Revised information for CANs and PSC, adjusted information for medication only clients with provided feedback from DHCS (BHIN N 7- 12
Section O: Training	N/A	
Section P: MHSA	N/A	
Section Q: Payment Schedule & Budget Guidelines	N/A	
Section R: Quick Reference	N/A	
Appendix	N/A	
All Sections	N/A	