



Mental Health Services



Knowledge Sharing

UMDAP Update

- Completed annually on based on the UMDAP anniversary date.
- If a client is new to your program and there is already an UMDAP completed covering the current year, no updated UMDAP required.
- Would need to complete a new UMDAP within the year if there was a change in circumstances; i.e. change in income, addition or removal of a family member from the family unit.
- If client is full scope Medi-Cal with no share of cost, UMDAP is optional.
- If client loses their Medi-Cal eligibility an UMDAP must be completed.

OPOH Updates

- No current updates.

Management Information Systems (MIS)

Completing the Demographic Form

- Due to the amount of errors in Demographic Forms, some helpful tips:
 - Most common error is answering the Born in US question with “Unknown Country” when this question was answered “Yes.”
 - If you don’t know if the client was born in the US, answer “No,” then you may enter “Unknown Country.”
 - Do not include commas, hyphens, dashes, slashes, periods, parentheses, etc. in any field.
 - Remove any numerical data in the Middle Name or Suffix.
 - Update the education field.
 - Only include mother’s first name – no additional information in this field.
 - Check ALL fields for accuracy.

Optum Website Updates MHP Provider Documents

New Tabs

- 2 New Tabs have been added:
 - NOABD
 - STRTP

Beneficiary Tab

- Beneficiary Materials Order Form (moved from Forms Tab)
- Removed NOABD Forms

Communications Tab

- No updates

Forms Tab

- Removed Beneficiary Materials Order Form and added to Beneficiary Tab
- Removed IHBS and TBS Auth Forms and Explanation – moved to UCRM Tab

Manuals Tab

- No updates

OPOH Tab

- No updates

References Tab

- No updates

UCRM Tab

- Removed STRTP forms

UTTM Tab

- No updates

Cerner Reminder

- For questions regarding Cerner products or functions, please call or email the Optum Support Desk at 800-834-3792 or SDHelpdesk@optum.com. **Please do not call Cerner directly!**

Training and Events

Documentation Training

- **A/OA Documentation Training:** Monday October 14, 2019, from 09:00 AM to 12:00 PM.
 - Trainings will be held at the County Operations Center, 5560 Overland Avenue, San Diego, CA 92123 – Room 171.
- **Documentation Practicum:** TBD. Practicum will be held at the Annex, 3160 Camino del Rio South, San Diego, CA 92108 – Ramona Room.
- **QI Practicum:** TBD. Focus of this is for program level QI staff and PMs. Practicum will be held at the Annex, 3160 Camino del Rio South, San Diego, CA 92108 – Suite 100.
- Notices will be sent 30 days before event dates.
- Coming Soon: in the near future registration for trainings will be done through Event Bright.
- Cancel registration at BHS-QITraining.HHSA@sdcounty.ca.gov to allow those waitlisted to attend.

Quality Improvement Partners (QIP) Meeting

- Next QIP meeting will be held on **October 22nd**, at National University, 9388 Lightwave Avenue, San Diego, 92123.



Is this information disseminated to your clinical and administrative staff?
Please share UTTM with your staff and keep them *Up to the Minute!*
Send all personnel contact updates to QIMatters.hhsa@sdcounty.ca.gov