

# Organizational Provider Operations Handbook

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### ABBREVIATIONS REFERENCE GUIDE

ACL – Access and Crisis Line  
AMHS – Adult Mental Health Services  
A/OAMHS – Adult/Older Adult Mental Health Services  
ASP – Augmented Services Program  
ASW – Associate Social Worker (registered with the BBS)  
BBS – Board of Behavioral Sciences  
B&C – Board and Care  
CA-QOL – California Quality of Life (client survey)  
CMUMC – Case Management Utilization Management Committee  
CCHEA – Consumer Center for Health Education and Advocacy  
CCISC – Comprehensive, Continuous Integrated System of Care  
CCR – California Code of Regulations  
CCRT – Cultural Competence Resource Team  
CFR – Code of Federal Regulations  
CMHS – Children’s Mental Health Services  
CMS – County Medical Services  
COR – Contracting Officer Representative  
CSS – Community Services and Support  
DCS – Deaf Community Services  
DHS – Department of Health Services (State of California)  
DMH – Department of Mental Health (State of California)  
DSM-IV-TR – Diagnostic and Statistical Manual of Mental Disorders, Fourth Edition, Text Revision  
ERMHS – Educationally Required Mental Health Services  
ECR – Error Correction Reports  
EPU – Emergency Psychiatric Unit  
FFP – Federal Financial Participation  
FFS – Fee-For-Service  
FSP - Full Service Partnerships  
FTE – Full-Time Equivalent  
HHSA – Health and Human Services Agency  
HIPAA – Health Insurance Portability and Accountability Act  
HMO – Health Maintenance Organization  
ICM – Intensive Case Management  
IMF – Intern Marriage and Family Therapist (registered with the BBS)  
IMD – Institute of Mental Disease  
LCSW – Licensed Clinical Social Worker  
LPS – Lanterman-Petris-Short (Conservatorship)  
McFloop – Multi-Use Complete Feedback Loop  
MFT – Marriage and Family Therapist  
MHP – Mental Health Plan  
MHS – Mental Health Services

MHSA – Mental Health Services Act  
MHSIP – Mental Health Statistics Improvement Program  
MIS – Management Information Systems  
MSR – Monthly Status Report  
NOA-A – Notice of Action – Assessment  
NOA –B – Notice of Action  
OIG – Office of Inspector General  
OP – Outpatient  
OptumHealth – Optum Health  
P&T – Pharmacy and Therapeutics Standards and Oversight Committee  
PEI - Prevention and Early Intervention  
PCR – Program Contract Representative (Program Monitor)  
PSR – Psychosocial Rehabilitation  
QM – Quality Improvement  
QM – Quality Management  
QRC – Quality Review Council  
SES – Special Education Services  
SMA – Statewide Maximum Allowances  
SDCMHA – San Diego County Mental Health Administration  
SDCPH – San Diego County Psychiatric Hospital  
SF/LTC – Secure Facility/Long-Term Care  
SNF/STP – Skilled Nursing Facility/Special Treatment Program  
SOC – Systems of Care  
TAR – Treatment Authorization Request  
TBS – Therapeutic Behavioral Services  
TBI – Traumatic Brain Injuries  
UBH – United Behavioral Health  
UM – Utilization Management  
UMDAP – Uniform Method for Determining Ability to Pay  
UR – Utilization Review  
URC – Utilization Review Committee  
USD – University of San Diego (Patient Advocacy Program)  
W&IC – Welfare & Institutions Code (State of California)  
WET - Work Force Education and Training

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