



QUALITY MANAGEMENT MEMO

To: BHS Providers

Date: 12/10/15

From: Steve Jones, LCSW, QM Program Manager

Re: QM Unit Relocation (move) and New Phone Numbers
 Effective Monday, December 14, 2015

Dear Providers,

You may or may not have heard, but the QM Unit is moving (across the street) to the same building where our CCBH training site is located. The reason for the move is due to space limitations at the BHS Administration location.

There are brand new phone numbers for the QM Unit Manager, Supervisors, and UR/QI Specialists. The QM Unit mailing address remains the same at 3255 Camino del Rio South, San Diego, CA 92108 or use the same P.O. Box. QM meetings will also continue to be held at BHS Administration.

Please note one **very important** change, and that is a new **SERIOUS INCIDENT REPORTING PHONE NUMBER. THIS NEW NUMBER IS EFFECTIVE MONDAY, DECEMBER 14, 2015.** Please see attached revised SIR form.

QM Management Staff		
Tabatha Lang, LMFT	Chief, Quality Improvement	619 563 2741
Steve Jones, LCSW	QM Program Manager	619 641 8802
Debbie MacDougall, LCSW	UR/QI Supervisor	619 641 8807
Trang Tran, LMFT	UR/QI Supervisor	619 641 8803
UR/QI Specialists		
Chris Monteros, RN	UR/QI Specialist	619 641 8815
Glenda Baez, LMFT	UR/QI Specialist	619 641 8809
Helen Kobold, LMFT	UR/QI Specialist	619 641 8804
Janet Cacho, PhD	UR/QI Specialist	619 641 8811
John Fulan, LMFT	UR/QI Specialist	619 641 8812
K.C. Mertins, LMFT	UR/QI Specialist	619 641 8810
Lisa O'Connor, LMFT	UR/QI Specialist	619 641 8808
Magui Garcia-Moreira, LMFT	UR/QI Specialist	619 641 8805
Tim Tormey, LMFT	UR/QI Specialist	619 641 8806
Cindy Campos, LMFT	UR/QI Specialist	
SERIOUS INCIDENT REPORTING		619 641 8800
QM Mailing Address		SAME – No Change

Please direct any questions and/or comments to the QI Matters mailbox: QIMatters.HHSA@sdcountry.ca.gov