

To: AOD Providers

Date: 12/18/2015

From: Steve Jones, LCSW,
Quality Management (QM) Program Manager

Re: Quality Assurance Review (QAR) Process Change – Effective January 1, 2016

Dear AOD Providers:

Please be advised that effective January 1, 2016, all Providers that participate in Drug Medi-Cal Quality Assurance Review (QAR) activities will now be required to bring 90% of your DMC charts for review.

Prior to this change, Providers were required to bring 100% of their DMC charts to QAR.

Please also note that QM is reviewing the QAR process and may make some recommendations in how QARs are conducted in the future.

Providers are expected to maintain a high standard of compliance with DMC documentation and claiming. Providers are expected to monitor closely to ensure that 90% of DMC charts are going to QAR according to appropriate timelines and that all Providers/Staff who claim DMC are participating in the QAR.

Please direct any questions and/or comments to the QI Matters mailbox: QIMatters.HHSA@sdcounty.ca.gov

Thank you.

Steve Jones, LCSW
Quality Management Team
Behavioral Health Services