

# BEHAVIORAL HEALTH DASHBOARD INDICATORS

County of San Diego Behavioral Health Services

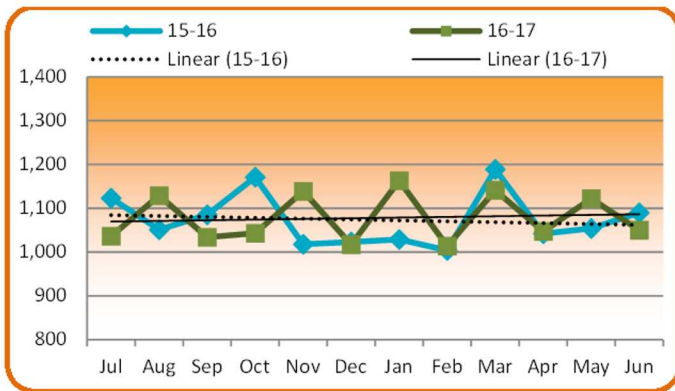
Report Date: October 2017



## SUBSTANCE USE DISORDER SERVICES INDICATORS



### TOTAL ADMISSIONS



#### Current Trends:

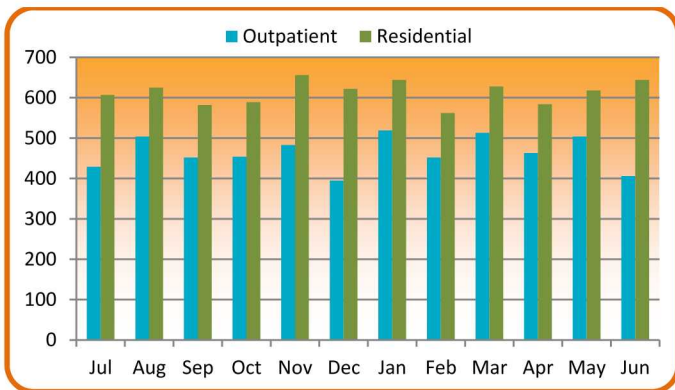
July '17 vs July '16.....3.0% (1,067 vs 1,036)  
 July '17 vs June '17.....1.3% (1,067 vs 1,053)

July '17 Admissions:  
 Adolescent: 71 Adult: 996

#### Annual Trends:

YTD 17-18 Total.....1,067 YTD 17-18 Mean.....1,067  
 FY 16-17 Total.....12,941 FY 16-17 Mean.....1,078  
 FY 15-16 Total.....12,860  
 FY 14-15 Total.....14,085

### RESIDENTIAL VS. OUTPATIENT ADMISSIONS



#### Current Trends:

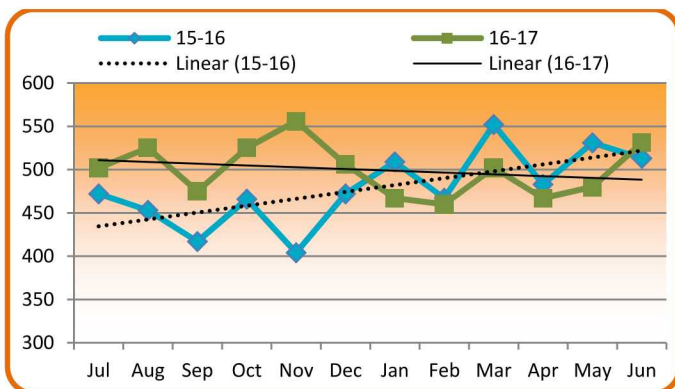
July '17.....409 Outpatient (38.3%), 658 Residential (61.7%)  
 June '17.....409 Outpatient (38.8%), 644 Residential (61.2%)

July '17 Outpatient Admissions:  
 Adolescent: 46 Adult: 363  
 July '17 Residential Admissions:  
 Adolescent: 25 Adult: 633

#### Annual Trends:

YTD 17-18 Total.....409 Outpatient (38.3%), 658 Residential (61.7%)  
 FY 16-17 Total.....5,580 Outpatient (43.1%), 7,361 Residential (56.9%)  
 FY 15-16 Total.....5,823 Outpatient (45.4%), 7,010 Residential (54.6%)  
 FY 14-15 Total.....6,359 Outpatient (45.2%), 7,726 Residential (54.9%)

### NUMBER OF CLIENTS WHO COMPLETED TREATMENT



#### Current Trends:

July '17 vs July '16.....-7.6% (464 vs 502)  
 July '17 vs June '17.....-13.1% (464 vs 534)

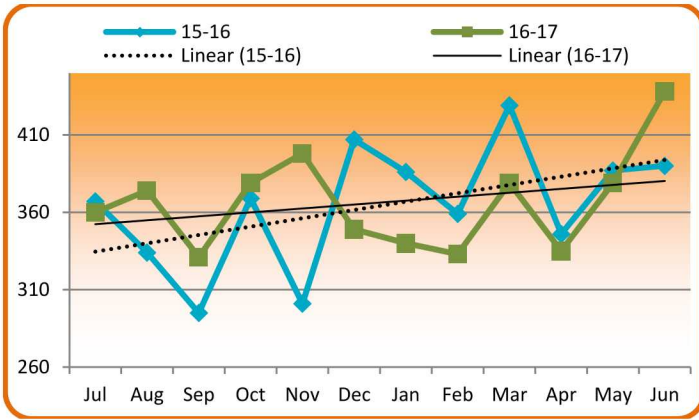
July '17 Clients Who Completed Treatment:  
 Adolescent: 43 Adult: 421

#### Annual Trends:

YTD 17-18 Total.....45.0% discharges completed treatment (464 of 1,030)  
 FY 16-17 Total.....45.9% discharges completed treatment (6,003 of 13,073)  
 FY 15-16 Total.....43.7% discharges completed treatment (5,668 of 13,023)  
 FY 14-15 Total.....42.3% discharges completed treatment (5,973 of 14,138)

BHS QI PIT: CG | KU 10/26/17 | Data: SanWITS

## NUMBER OF CLIENTS WHO HAVE A LENGTH OF STAY > 90 DAYS



### Current Trends:

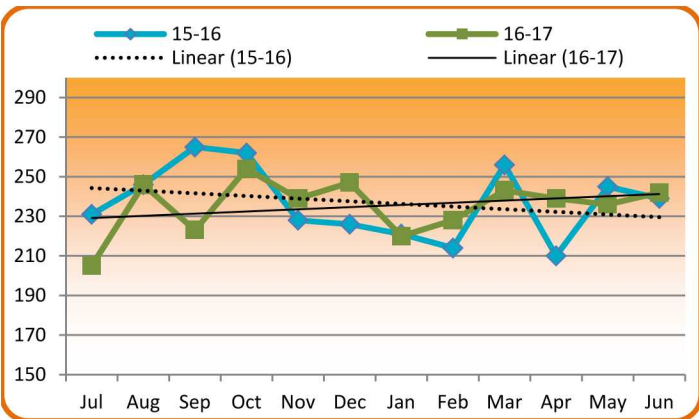
July '17 vs July '16.....-8.6% (329 vs 360)  
 July '17 vs June '17.....-25.4% (329 vs 441)

July '17 Clients with Length of Stay > 90 Days:  
 Adolescent: 24 Adult: 305

### Annual Trends:

YTD 17-18 Total.....329 of 1,030 discharges (31.9%) had stays > 90 days  
 FY 16-17 Total.....4,405 of 13,073 discharges (33.7%) had stays > 90 days  
 FY 15-16 Total.....4,518 of 13,023 discharges (34.7%) had stays > 90 days  
 FY 14-15 Total.....4,712 of 14,134 discharges (33.3%) had stays > 90 days

## NUMBER OF CLIENTS REPORTING MEDICAL PROBLEMS WITHIN 30 DAYS PRIOR TO ADMISSION



### Current Trends:

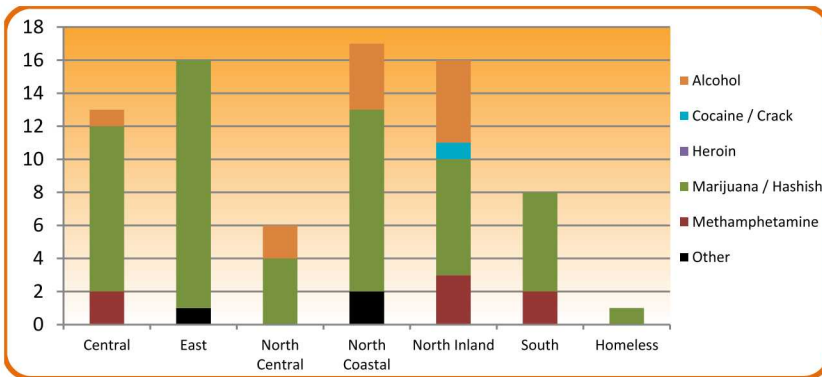
July '17 vs July '16.....11.7% (229 vs 205)  
 July '17 vs June '17.....-5.4% (229 vs 242)

July '17 – Clients with Medical Problems at Admission:  
 Adolescent: 5 Adult: 224

### Annual Trends:

YTD 17-18 Total.....229 of 1,067 admissions (21.5%)  
 FY 16-17 Total.....2,820 of 12,941 admissions (21.8%)  
 FY 15-16 Total.....2,537 of 12,833 admissions (19.8%)  
 FY 14-15 Total.....2,739 of 14,085 admissions (19.5%)

## DRUG OF CHOICE BY REGION – ADOLESCENTS ADMITTED JULY 2017



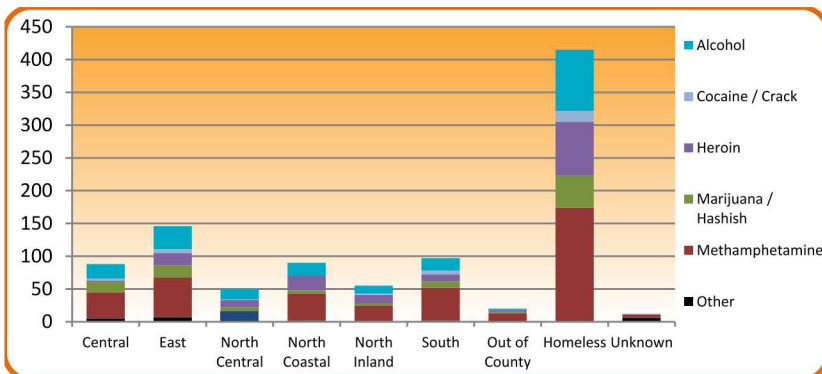
### Trend Analysis:

The majority of adolescent clients admitted July '17 had a primary drug of choice listed as Marijuana/Hashish (49 out of 71 admissions).

Please Note: Region is determined by the zip code of reported client residence.

“Other” includes Ecstasy, Inhalants, Other Hallucinogens, Other Opiates or Synthetics, Other Sedatives or Hypnotics, Oxycodone/OxyContin, PCP, Tranquilizers, & Unknown.

## DRUG OF CHOICE BY REGION – ADULTS ADMITTED JULY 2017



### Trend Analysis:

The largest portion of adult clients admitted July '17 had a primary drug of choice listed as Methamphetamine (394 out of 996 admissions). Alcohol was the next largest portion (285 out of 996 admissions).

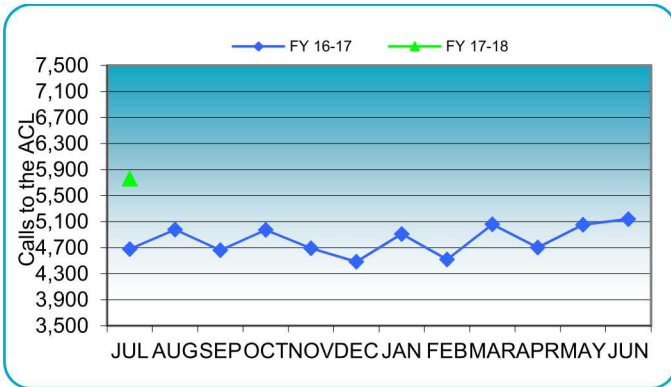
Please Note: Region is determined by the zip code of reported client residence.

“Other” includes Ecstasy, Inhalants, Other Hallucinogens, Other Opiates or Synthetics, Other Sedatives or Hypnotics, Oxycodone/OxyContin, PCP, Tranquilizers, & Unknown.

# MENTAL HEALTH SERVICES INDICATORS

Report Date: October 2017

## TOTAL CALLS TO THE ACCESS AND CRISIS LINE



### Current Trends:

Jul '17 vs Jul '16.....+23.1% (5,758 vs 4,679 calls)

Jul '17 vs Jun '17.....+12.0% (5,758 vs 5,140 calls)

### Annual Trends:

YTD17-18 Total.....5,758

YTD17-18 Mean.....5,758

FY16-17 Total.....57,855

FY16-17 Mean.....4,821

FY15-16 Total.....64,744

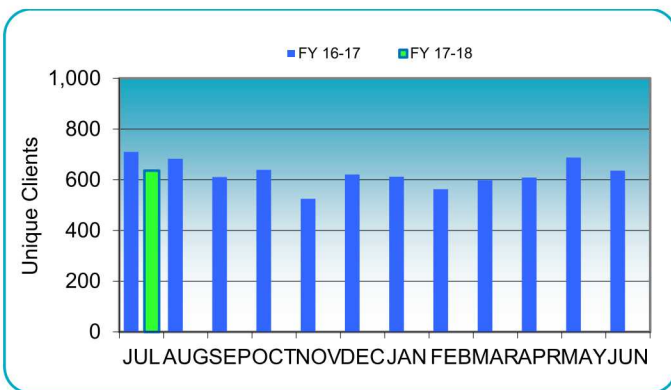
FY14-15 Total.....91,682

FY13-14 Total.....86,636

FY12-13 Total.....90,715

\* **Note:** After hour and weekend psychiatric hospital authorization calls to the Access and Crisis Line (ACL) were added to this graph September 15, 2017 with data reported retroactively beginning July 2016. As a result, a higher number of calls will be reported monthly on this graph when compared to past deliveries of this report.

## (ADULT/OLDER ADULT) – MONTHLY UNIQUE VISITS @ EMERGENCY PSYCHIATRIC UNIT



### Current Trends:

Jul '17 vs Jul '16.....-10.4% (636 vs 710 visits)

Jul '17 vs Jun '17.....0.0% (636 vs 636 visits)

### Annual Trends:

YTD17-18 Total.....636

YTD17-18 Mean.....636

FY16-17 Total.....7,495

FY16-17 Mean.....625

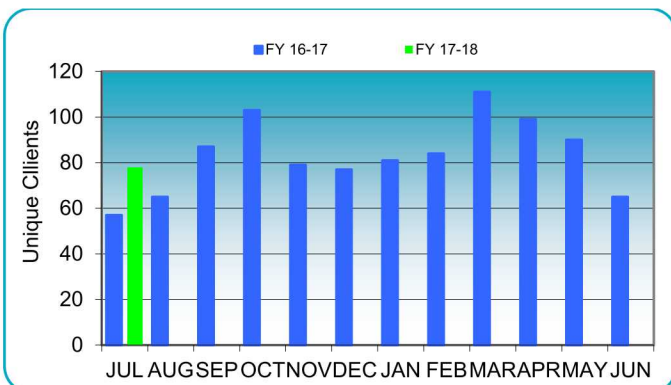
FY15-16 Total.....9,111

FY14-15 Total.....9,005

FY13-14 Total.....10,273

FY12-13 Total.....10,091

## (CHILDREN YOUTH & FAMILIES) – MONTHLY UNIQUE CLIENTS @ EMERGENCY SCREENING UNIT



### Current Trends:

Jul '17 vs Jul '16.....+36.8% (78 vs 57 clients)

Jul '17 vs Jun '17.....+20.0% (78 vs 65 clients)

### Annual Trends:

YTD17-18 Total.....78

YTD17-18 Mean.....78

FY16-17 Total.....998

FY16-17 Mean...83

FY15-16 Total.....1,058

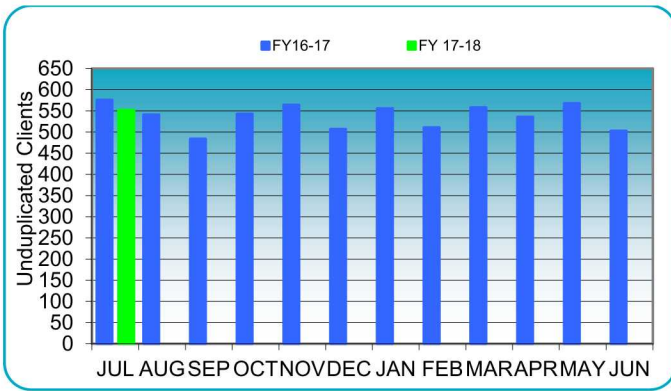
FY14-15 Total.....1,134

FY13-14 Total.....1,517

FY12-13 Total.....1,040



**(ADULT/OLDER ADULT) – MONTHLY UNDUPLICATED CLIENTS @ FFS HOSPITALS**



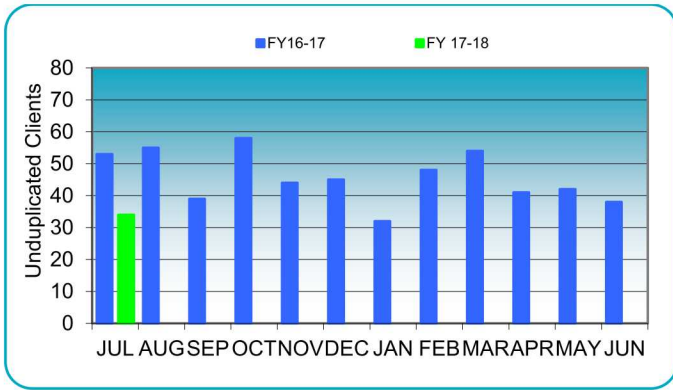
**Current Trends:**

Jul '17 vs Jul '16.....-4.2% (552 vs 576 clients)  
 Jul '17 vs Jun '17.....+9.7% (552 vs 503 clients)

**Annual Trends:**

YTD17-18 Total.....552	YTD17-18 Mean.....552
FY16-17 Total.....6,447	FY16-17 Mean.....537
FY15-16 Total.....6,818	
FY14-15 Total.....6,042	
FY13-14 Total.....4,206	
FY12-13 Total.....3,546	

**(CHILDREN YOUTH & FAMILIES) – MONTHLY UNDUPLICATED CLIENTS @ FFS HOSPITALS**



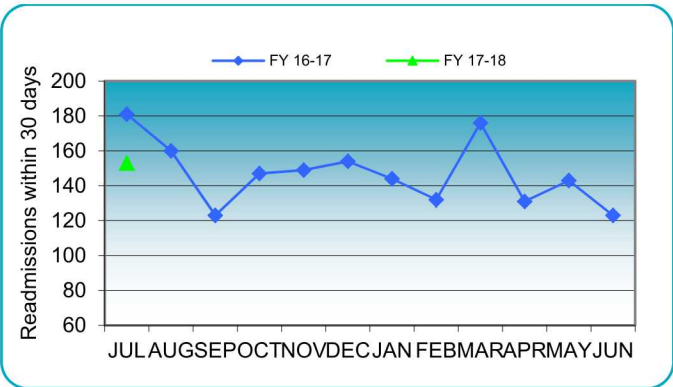
**Current Trends:**

Jul '17 vs Jul '16.....-35.8% (34 vs 53 clients)  
 Jul '17 vs Jun '17.....-10.5% (34 vs 38 clients)

**Annual Trends:**

YTD17-18 Total.....34	YTD17-18 Mean.....34
FY16-17 Total.....549	FY16-17 Mean.....46
FY15-16 Total.....556	
FY14-15 Total.....591	
FY13-14 Total.....708	
FY12-13 Total.....594	

**(ADULT/OLDER ADULT) – READMISSIONS WITHIN 30 DAYS @ FFS HOSPITALS**



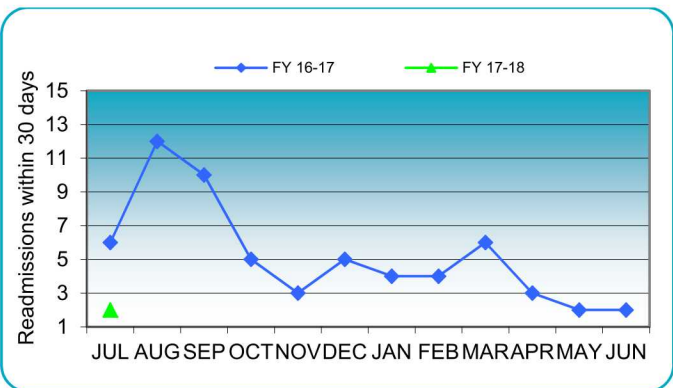
**Current Trends:**

Jul '17 vs Jul '16.....-15.5% (153 vs 181 clients)  
 Jul '17 vs Jun '17.....+24.4% (153 vs 123 clients)

**Annual Trends:**

YTD17-18 Total.....153	YTD17-18 Mean.....153
FY16-17 Total.....1,763	FY16-17 Mean.....147
FY15-16 Total.....1,816	
FY14-15 Total.....1,682	
FY13-14 Total.....1,235	
FY12-13 Total.....1,465	

**(CHILDREN YOUTH & FAMILIES) - READMISSIONS WITHIN 30 DAYS @ FFS HOSPITALS**



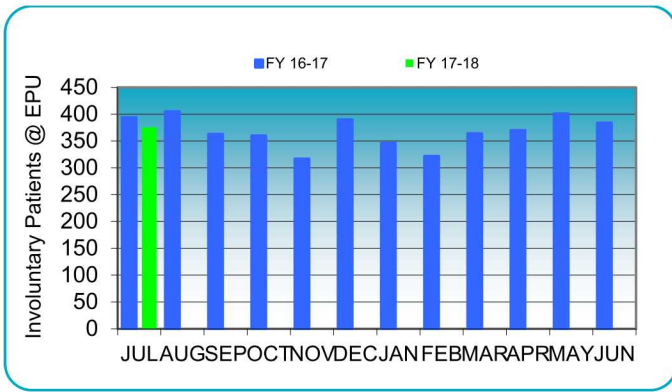
**Current Trends:**

Jul '17 vs Jul '16.....-66.7% (2 vs 6 clients)  
 Jul '17 vs Jun '17.....0.0% (2 vs 2 clients)

**Annual Trends**

YTD17-18 Total.....2	YTD17-18 Mean.....2
FY16-17 Total.....62	FY16-17 Mean.....5
FY15-16 Total.....79	
FY14-15 Total.....62	
FY13-14 Total.....108	
FY12-13 Total.....88	

**(ADULT/OLDER ADULT) – INVOLUNTARY PATIENTS @ EMERGENCY PSYCHIATRIC UNIT**



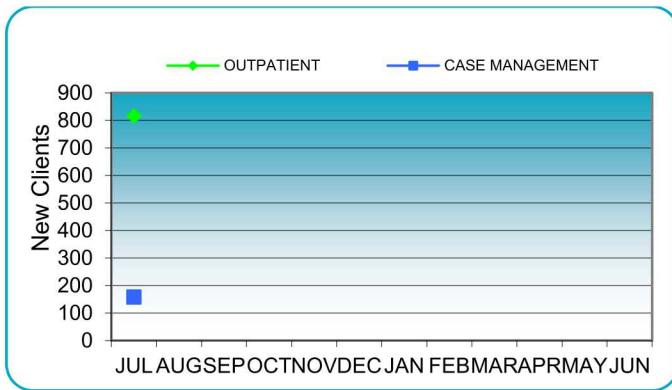
**Current Trends:**

Jul '17 vs Jul '16.....-4.8% (375 vs 394 clients)  
 Jul '17 vs Jun '17.....-2.3% (375 vs 384 clients)

**Annual Trends**

YTD17-18 Total.....375	YTD17-18 Mean .....375
FY16-17 Total.....4,416	FY16-17 Mean .....368
FY15-16 Total.....5,208	
FY14-15 Total.....4,795	
FY13-14 Total.....4,807	
FY12-13 Total.....4,755	

**(ADULT/OLDER ADULT) – OUTPATIENT\* - CASE MANAGEMENT\* - NEW ADMISSIONS**



**Outpatient:**

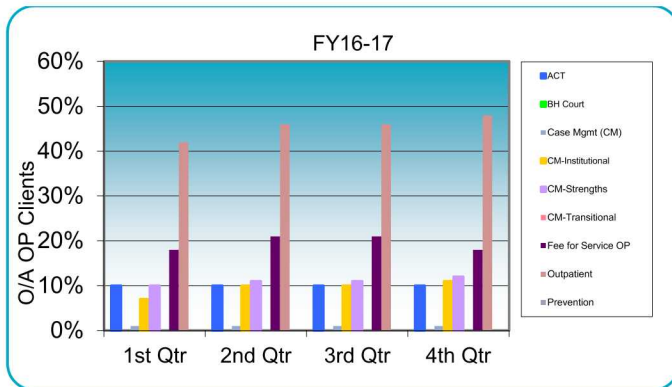
Jul '17 vs Jul '16 .....+8.1% (816 vs 755 admissions)  
 YTD17-18 Total.....816 YTD17-18 Mean....816  
 FY16-17 Total.....9,521 FY16-17 Mean.....793  
 FY15-16 Total.....10,104  
 FY14-15 Total.....10,708  
 FY13-14 Total.....10,147  
 FY12-13 Total.....9,746

**Case Management:**

Jul '17 vs Jul '16.....-8.1% (158 vs 172 admissions)  
 YTD17-18 Total.....158 YTD17-18 Mean...158  
 FY16-17 Total.....2,025 FY16-17 Mean....169  
 FY15-16 Total.....2,308  
 FY14-15 Total.....2,376  
 FY13-14 Total.....1,572  
 FY12-13 Total.....1,627

*\*Organizational Providers only. Case Management figures include ACT Model programs.*

**(OLDER ADULT) – OUTPATIENT SERVICE COMPONENTS**



**% of Older Adults using OP:**

Qtr. 4 OP vs All OA Clts Served 87%... (2,960 vs 3,415 clients)

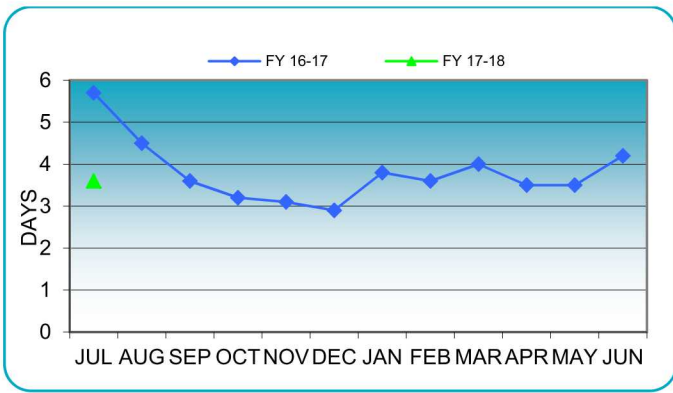
**OP Svcs Received by Clients in Latest Qtr:**

Outpatient service percentages are derived from the total of Older Adult Clients served.

ACT .....	10%
BH Court .....	0%
Case Management .....	1%
Case Management-Institutional...	11%
Case Management-Strengths .....	12%
Case Management-Transitional ..	0%
Fee for Service OP .....	18%
Outpatient .....	48%
Prevention .....	0%

*Older Adult Outpatient services reported quarterly.*

**(ADULT/OLDER ADULT) – AVERAGE MENTAL HEALTH ASSESSMENT ACCESS TIME**



**Current Trends:**

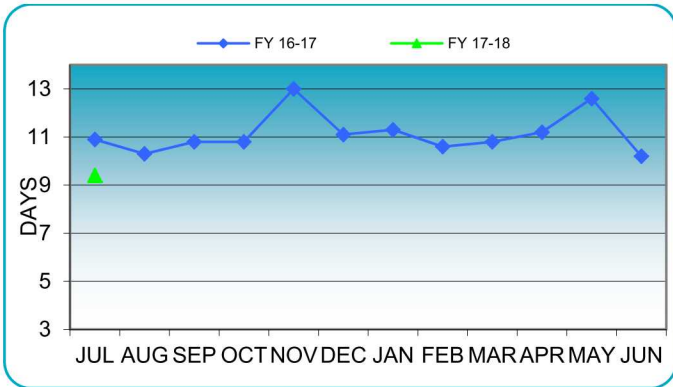
Jul '17 vs Jul '16.....-36.8% (3.6 vs 5.7 days)  
 Jul '17 vs Jun '17.....-14.3% (3.6 vs 4.2 days)

**Annual Trends:**

YTD17-18 Mean.....3.6  
 FY16-17 Mean.....3.8  
 FY15-16 Mean.....3.4  
 FY14-15 Mean.....3.1  
 FY13-14 Mean.....2.4  
 FY12-13 Mean.....0.8

*\*Note: Nov. 2014 forward reflect a standardized calculation methodology across all programs*

**(ADULT/OLDER ADULT) – AVERAGE MENTAL HEALTH PSYCHIATRIC ASSESSMENT ACCESS TIME**



**Current Trends:**

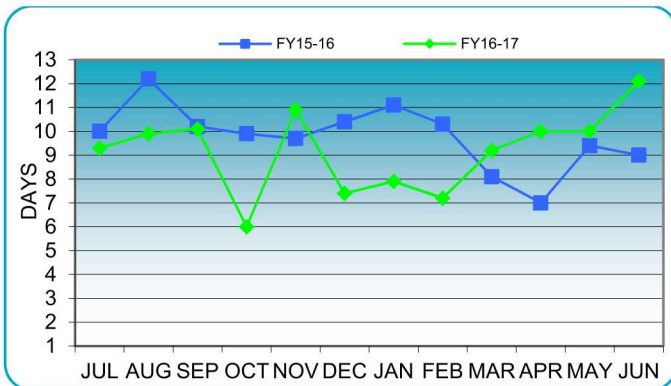
Jul '17 vs Jul '16.....-13.8% (9.4 vs 10.9 days)  
 Jul '17 vs Jun '17.....-7.8% (9.4 vs 10.2 days)

**Annual Trends:**

YTD17-18 Mean.....9.4  
 FY16-17 Mean.....11.1  
 FY15-16 Mean.....7.2  
 FY14-15 Mean.....5.9  
 FY13-14 Mean.....5.9  
 FY12-13 Mean.....2.2

*\*Note: Nov. 2014 forward reflect a standardized calculation methodology across all programs*

**(CHILDREN YOUTH & FAMILIES) – AVERAGE MENTAL HEALTH ASSESSMENT ACCESS TIME**



Jul '17 vs Jul '16.....+34.4% (12.1 vs 9.0 days)  
 Jul '17 vs Jun '17.....+21.0% (12.1 vs 10.0 days)

**Annual Trends:**

YTD 17-18 Mean.....12.1  
 FY16-17 Mean.....9.2  
 FY15-16 Mean.....9.8  
 FY14-15 Mean.....7.4  
 FY13-14 Mean.....2.7  
 FY12-13 Mean.....3.6

*\*Note: Nov. 2014 forward reflect a standardized calculation methodology across all programs*

**KEY:**

**FY** .....Fiscal Year, e.g., **FY 17-18** represents the period from July 1, 2017 through June 30, 2018.  
**YTD**.....Year to Date, e.g., **YTD 17-18** represents the period from July 1, 2017 through present.  
**FFS** .....Fee for Service