

QUALITY ASSURANCE REVIEW (QAR) FY19-20



QAR CHANGES

WHAT'S NEW

1. Risk ratings to determine frequency of reviews
2. Reviewing group sign-in sheets
3. Data collection for each question/section of the tool to track compliance
4. Random selection of client names for review
5. Monthly internal self-review to be submitted to QM
6. LOC combined in same reviews
7. Results will be shared with the COR
8. QM will be involved in the billing correction process

FACILITATION

- MHS facilitation is ending 6/30/2019.
- Program staff participation is ending 6/30/2019. BHS QM will begin facilitation QAR on 7/1/2019.

LOCATION

- Regional hosting schedule is ending 6/30/2019.
- Charts will no longer leave the facility for reviews. QM staff will do reviews onsite at each provider location

FREQUENCY

- Based on risk level*
 - High risk = monthly
 - Medium risk = bimonthly
 - Low risk = quarterly

TOOL

- Use of initial/extension/discharge tool is ending
- New tool will capture the needs of all client charts

REVIEW PERIOD

- Reviewing all services previously not reviewed (i.e., admission to date of review) is ending.
- Review period for services will be a one month prior to the review date

NUMBER OF CHARTS

- The 90% of admissions requirement is ending 6/30/19.
- Number of charts reviewed will be based on risk level and frequency of review.
 - Internal self-reviews = 5 charts
 - High risk* = 10-15 charts (depending on size)
 - 10 charts (under 99 clients)
 - 15 charts (over 100 clients)
 - Medium risk* = 15-20 charts (depending on size)
 - 15 charts (under 99 clients)
 - 20 charts (over 100 clients)
 - Low risk = 15-25 charts (depending on size)
 - 15 charts (under 75 clients)
 - 20 charts (76 to 149 clients)
 - 25 charts (over 150 clients)
- TRC's will include at least 1 chart from each high school location as part of the review

*High Risk = newly certified programs and/or disallowance rates approximately greater than 35%.

*Medium Risk = compliance/disallowance rates approximately between 10% and 35%.

