

Case Management in the DMC-ODS

10/17/2017

From the Standard Terms and Conditions (STCs) of the DMC-ODS Waiver

Definition

Case management: a service that assists DMC beneficiaries to access needed medical, educational, social, prevocational, vocational, rehabilitative, or other community services. Focus is on coordination of SUD care, integration around primary care especially for beneficiaries with a chronic substance use disorder, and interaction with the criminal justice system, if needed.

How Case Management can be delivered to a beneficiary

Face-to-face, by telephone, or by telehealth with the beneficiary and may be provided anywhere in the community.

Components of case management

- Comprehensive assessment and periodic reassessment of individual needs to determine the need for the continuation of case management services;
- Transition to a higher or lower level of substance use disorder (SUD) care;
- Development and periodic revision of a client plan that includes service activities;
- Communication, coordination, referral, and related activities;
- Monitoring service delivery to ensure beneficiary access to service and the service delivery system;
- Monitoring the beneficiary's progress;
- Patient advocacy, linkages to physical and mental health care, transportation, and retention in primary care services.

Case management shall be consistent with and shall not violate confidentiality of alcohol or drug patients as set forth in 42 CFR Part 2, and California law.

Who can provide case management services

A Licensed Practitioner of the Healing Arts (LPHA) or an AOD counselor may provide case management services. The individual providing case management services must be linked, at a minimum, to a DMC certified site/facility.

Requirements for case management to be reimbursable

The beneficiary is Medi-Cal eligible, resides in the pilot county, and meets established medical necessity criteria. The initial medical necessity determination must be performed by a medical director, licensed physician, or Licensed Practitioner of the Healing Arts (LPHA). Services are delivered by a qualified provider and linked to a DMC-certified site / facility.

Resources

STCs related to the DMC-ODS:
https://www.optumsandiego.com/content/dam/san-diego/documents/dmc-ods/manuals/STCs_2016.pdf

DHCS FAQ: Case Management Under the DMC-ODS:
http://www.dhcs.ca.gov/provgovpart/Documents/DMC-ODS_Waiver/DMC_ODS_Case_Management_FAQ_06.30.16.pdf